

# Certificate

Standard **ISO 9001:2015**

Certificate Registr. No. 0.04.06288

Certificate Holder: **LINSER LOG, SA**  
C/Larrazko 91, oficina 216  
31013 Ansoain  
Spain

including the branch offices according to annex

Scope: In house logistics, third part logistics and complementary logistic activities (quality controls, transfers, assemblies).

Proof has been furnished by means of an audit that the requirements of ISO 9001:2015 are met.

Validity: The certificate is valid from 2022-03-22 until 2025-03-21.  
First certification 2007

2022-03-18



TÜV Rheinland Ibérica Inspection,  
Certification & Testing S.A.  
Garrotxa, 10-12 – E-08820 El Prat de  
Llobregat

# Annex to certificate

Standard **ISO 9001:2015**

Certificate Registr. No. **0.04.06288**

| No. | Location   | Scope   |
|-----|--|---|
| /02 | <b>LINSER LOG, SA</b><br>Poligono Agustinos<br>C/G Nave 36<br>31160 Orcoyen<br>Spain | Third part logistics and complementary logistic activities (quality controls, transfers, assemblies). |
| /03 | <b>LINSER LOG, SA</b><br>Ventas, 10<br>31195 Berrioplano<br>Spain                    | Third part logistics and complementary logistic activities (quality controls, transfers, assemblies). |

2022-03-18



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# QUALITY AND PREVENTION POLICY



LINSER LOG, S.A. - as a member of the CTC Group - has the mission to help our clients to focus on their business through the efficient outsourcing of their non-critical business processes.

The general guidelines of LINSER's Quality and Prevention Policy are based on:

**Efficiency.** Doing things right, the first time and on time. Implement work methodologies based on prevention and not on correction, aimed at achieving the improvement and evolution of the logistics processes of the Clients and the development of the professionals working in the company.

**Effectiveness.** Studying and eliminating unnecessary costs and inefficiencies in the supply chain in collaboration with Stakeholders, making our services increasingly competitive. Efficiency must allow us to satisfy all the company's Stakeholders and society in general through an optimal and sustainable use of the resources involved.

**Flexibility.** To become one of the main logistics operators in Spain, maintaining flexibility and proximity to our Stakeholders, which will allow us to adapt at all times to their requirements, in a changing, dynamic and competitive environment.

**Motivation.** It is the responsibility of the management to pursue and stimulate the implementation of improvement actions that emanate from the Quality and Prevention System by all its employees, through the setting of objectives aligned with the needs and expectations of our services, their measurement and their gratification

**Prevention.** Commitment to all Stakeholders to have safe environments and workplaces, demanding compliance with the regulations in force at all times.

**Training.** Commitment to the training and development of knowledge, training and competence of our staff.

**Innovation.** Commitment to the integration of technologies and information systems with our customers in the managed supply chain.

The practical application of this Policy guarantees the success and fulfilment of the objectives expected by the company: that of all its Stakeholders.

Pamplona, 10th January 2022

Lorenzo Gómez de Segura  
General Manager LINSER

Miguel Mena Casanova  
Organisation and Systems Director